



Representing the ecosystem of Internet -Bharat Model

CCAIOI Newsletter

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***CCAIOI submits response to DIT on Draft Rules for Cybercafés under Sec 79***

CCAIOI, as a body, representing the entire ecosystem of Internet in the country has always been advocating that the growth and adoption of Internet would improve drastically when the Bharat Model of Cybercafés/ Telecentres/ CSC's be promoted. In that context, CCAIOI has submitted the response to the proposed rules for Cybercafés Under Sec 79 to the CertIN team in the Department of Information. Some of the points suggested were:

- The licensing Agency should be a single centralized body who would issue licenses to the Cafes. The requirements from Cafes should be clearly drafted along with timelines for getting a license.
- For security purpose, just taking the customer details and logging them is not enough, it has to be correlated to the rightful owner. Since most of the cyber cafes lack in both the infrastructure and expertise, the government should set up a centralized system that should authenticate Internet access for every cyber cafe user around the country. That way the data would be safe, it would reduce the hassles for the user to provide data multiple times and also take the burden of maintaining records off the cyber cafe owners' shoulders.
- For local Cafés, it is quite difficult to maintain the online version of the log for a year. Moreover, there are chances of data loss due to virus attack or some other accident. In that scenario, the government should look at some option of providing space/ maintain the data back-up at a centralized place for these small Cybercafés. This means that every cyber cafe should be connected to the central server and the latter shall authenticate every attempt to access Internet on the cyber cafes' terminals.
- The accountability beyond correlating identity and Internet usage shall be at the respective ISP's end as per the directives laid down by DOT.
- There should be a provision for Cyber Cafes to intimate Cert-in specified authorities (preferably, online to make it convenient) of any suspicious terrorist activities that may be observed by the Cyber cafe.
- There should be a provision for Cyber Cafes to respect privacy of every user by not disclosing the nature of usage, except to the authorities investigating or tracking terror-related activities. While protecting privacy, the entire focus should be on terror-related activities. A fine balance needs to be struck between security and privacy. Privacy should be the rule with an exception in favour of security against terror.
- Instead of lying idle, the USO Funds can be used for creating a robust internet infrastructure to facilitate and promote internet in the country, especially the India model of internet, which is only possible through shared PCs, and pay as per usage basis only i.e., our cyber cafes. The Cafes complying to the compliances of the Licensing agencies should be given a compliance subsidy for a period of 5 years.

## *CCAOI participates in Industry Conferences*

The association has been participating and sharing the view points with industry and the government on the proposed NTP-2011. In that context has participated in various Industry conferences and round tables like the Broadband Round Table organized by the DOT, ITU APT Round Table Conference on NTP- 2011 etc..

Similarly for the promotion of Internet especially the content providers, recently the body has participated in the mobile Content Summit 2011 and shared view points on the challenges and opportunities of mobile content and benefits of providing a great mobile user experience with the best content.

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